

BUCKINGHAMSHIRE HOUSEHOLD RECYCLING CENTRE

Public Consultation

Why are we consulting?

Buckinghamshire's Household Recycling Centre Service needs to change so that we can continue to provide a high quality service from April 2019, when we'll have less money to spend. The service needs to reduce spending by approximately £1.2 million. To help us develop plans for a future service, our extensive review analysed data on how and when our household recycling sites are used, looked at results from our annual customer feedback survey, examined what other councils across the country are doing and considered what residents said during recent discussion groups about our household recycling centres. Full details of exactly what we've done can be found at www.buckscc.gov.uk/hrc-review and we recommend you take a look at that information.

What are we proposing?

Based on the amount of money we have available to spend on the service from April 2019, and the findings from our review, we are proposing to:

- Reduce the number of opening days at our Aylesbury (Rabans Lane), Burnham and Chesham sites, from 7 days a week down to 5
- Introduce charges at all sites for some types of waste
- Close down completely one site, perhaps two sites
- Consider charging residents from outside Bucks for disposing of all waste types at our sites, or preventing them using our sites altogether

What are we consulting on?

We are asking residents for their views about:

- Whether to close one site or two
- Our preferred option for one site to close would be Bledlow
- Our preferred option for two sites to close would be Bledlow & Burnham
- Which two weekdays it would be better to close Aylesbury (Rabans Lane), Burnham and Chesham sites
- Whether to charge residents from outside Buckinghamshire for using our sites, stop them using the sites altogether or continue to allow the same access as Bucks residents

The information provided in this survey will help us understand the views of different people living around the county. Please be assured that all the information you provide will only be used for the purposes of this consultation, will be kept confidential and will be stored securely in line with data protection laws.

Thank you.

1. Please enter the first part of your postcode

2. Which household recycling centre(s) do you usually visit?

	Usual site (Tick one)	Alternative (Tick one)
Amersham - London Road	<input type="radio"/>	<input type="radio"/>
Aylesbury - Rabans Close	<input type="radio"/>	<input type="radio"/>
Aston Clinton - A41, College Road North	<input type="radio"/>	<input type="radio"/>
Beaconsfield - Lower Pyebush, A40	<input type="radio"/>	<input type="radio"/>
Bledlow Ridge – Wigans Lane	<input type="radio"/>	<input type="radio"/>
Burnham - Crowpiece Lane	<input type="radio"/>	<input type="radio"/>
Buckingham - Yonder Slade	<input type="radio"/>	<input type="radio"/>
Chesham - Latimer Road	<input type="radio"/>	<input type="radio"/>
High Wycombe - High Heavens, Clay Lane, Booker	<input type="radio"/>	<input type="radio"/>
Langley - Langley Park Road	<input type="radio"/>	<input type="radio"/>
Other (not in Buckinghamshire)	<input type="radio"/>	<input type="radio"/>
None, I don't visit at all	<input type="radio"/>	<input type="radio"/>

If you selected none, please go straight to question 5



3. How often do you visit a household recycling centre?

- Weekly
- Twice a month
- Monthly
- Every six months
- Yearly

4. How often do you bring the following waste?

	Weekly	Twice a month	Monthly	Every six months	Yearly	Never
Garden waste <i>Hedge trimmings, grass, flowers etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electrical items <i>Kettle, TV, fridge, camera etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recycling <i>Paper, cardboard, metals, glass etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Construction waste <i>Rubble, soil, plasterboard etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wood <i>Fence post, floorboards, bookcase etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bulky waste <i>Sofa, bed, table etc.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



5. We propose to close the below sites on two of their quietest weekdays. All sites would stay open on Friday, Saturday, Sunday & Mondays.

If you have a preference for which weekday a site should remain open, please indicate this below

	Tuesday	Wednesday	Thursday
Aylesbury, Rabans Lane	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Burnham, Crowpiece Lane	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chesham, Latimer Road	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please tell us why you made that choice

6. People from outside of the County use Buckinghamshire Household Recycling Centres, at a cost to local taxpayers. What do you think we should do about this?

- Charge residents from outside Buckinghamshire when using the sites
- Stop residents from outside Buckinghamshire using the sites all together.
- Nothing, allow them the same access as Buckinghamshire residents
- I don't mind

Please tell us why you made that choice



You can see the assessment of all Household Recycling Centres in the attached supporting document, or at www.buckscc.gov.uk/hrc-review

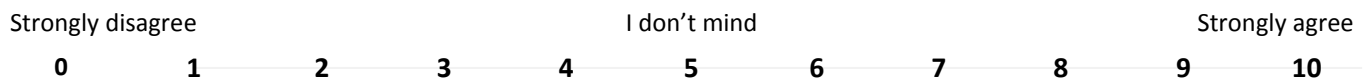
7. We cannot continue with 10 Household Recycling Centres. Considering the options in the supporting document, please select your preferred option below.

- Close one site Close two sites I don't mind

Please tell us why you made that choice

8. If we close one site our preferred option would be to close Bledlow. To what extent do you agree or disagree with this option?

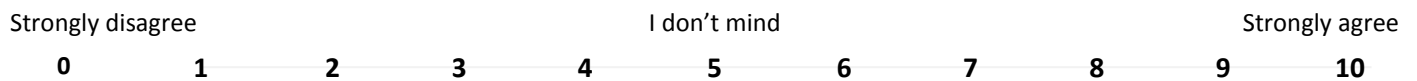
Please circle on the scale below.



Please tell us why you made that choice

9. If we close two sites our preferred option would be to close Bledlow & Burnham. To what extent do you agree or disagree with this option?

Please circle on the scale below.



Please tell us why you made that choice



The supporting information attached details all the things we've looked at during our review. If there are any other realistic options or potential impacts from our proposals that we should consider, please provide details below.



What is your age?

- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or older
- Prefer not to say

What is your gender?

- Female
- Male
- Prefer not to say

Are your day to day activities limited because of a health problem or disability, which has lasted, or is expected to last more than 12 months?

- Yes a little
- Yes, a lot
- No
- Prefer not to say

How would you describe your ethnic origin?

- White
- Black/African/Caribbean
- Mixed/Multiple ethnic origins
- Asian/British-Asian
- Other ethnic group
- Prefer not to say

Which of these best describes your profession?

- Higher managerial / professional,
e.g. doctor, board director or headteacher
- Intermediate managerial / professional / administrative
e.g. solicitor or middle manager
- Supervisory or clerical /junior managerial
e.g. office worker or site foreman
- Skilled manual worker,
e.g. skilled bricklayer, or ambulance driver
- Semi-skilled or unskilled manual work,
e.g. taxi driver, manual worker or apprentice
- Never worked
- Student or In full-time education
- Retired
- Unemployed/ Long-term sick
- Prefer not to say

How did you hear about this consultation?

- Council Website
- Social Media
- Other website
- Email
- Local press, newspaper or magazine
- Community Group, event or library
- Household Recycling Centre
- Other (please specify)



Thank you for your views on this consultation

If you have any questions about this consultation or the Household Recycling Centre Service Review, please visit the dedicated webpage www.buckscc.gov.uk/hrc-review

What happens next?

The consultation closes at midnight on **Monday 22nd October 2018**.

All the data from the consultation along with the wide range of research, benchmarking and service data will be analysed to inform a decision.

It is expected that a decision will be made by the end of 2018 and published on our website www.buckscc.gov.uk/hrc-review

Please return all completed surveys to:

HRC Consultation
TEE Business Support, 6th Floor
Buckinghamshire County Council
Walton Street
Aylesbury
HP20 1UA

Or, you can hand them in to the main reception at County Offices, at the address above.

Please ensure all copies are received by the closing date of Monday 22nd October, any received after that date may not be used in the final consultation report.

